

MOST REQUESTED PROGRAMS

FIND YOUR DAY

(managing stress and mental health)

The pandemic before the pandemic was mental health issues. Learn five behavioral changes and five perspective techniques to help you get a handle on stress and improve your mental health. Not a morbid depressing program, it's uplifting and packed with insights and skills to help one cope and thrive. And oh yeah, it's very funny, that's Mark's hook.

MORPH

(managing change)

This is a humorous approach to a very serious subject and emphasizes that creativity is the key component in managing change. Learn change theory and creative exercises in this upbeat, fast paced program that will leave you laughing and leave you with change management skills.

CAN I HAVE A SIDE ORDER OF SERVICE WITH THAT?

(customer service)

This light and lively program will help you see the customer's perspective and examines issues like credibility, reliability, and responsiveness. You'll understand the myths of customer service and see how to move your customers beyond satisfaction to advocacy.

FUNNY STUFF

(comedy show)

This is clean stand-up comedy that's perfect for after dinner entertainment or as a change of pace. Sit back and hold your sides as we take a zany, offbeat look at everyday life. A non-stop, rollicking ride of humor you'll be quoting for a very long time.

MASTER OF CEREMONIES...IMPOSTER

*Mark can provide comedic professionalism as the emcee for your program **OR** he can pose as an official in some capacity. He has impersonated a Professor, IRS Examiner, Jeweler, Legislator, Salesperson, and Runway Model as he fumbled and bumbled through company doublespeak. After the spoof is revealed, he transitions into one of the above programs.*

SOLID BUSINESS WISDOM...BRILLIANT COMEDIC STYLE

**Mark
Mayfield**
CSP, CPAE

MEMBER
NSA
NATIONAL SPEAKERS ASSOCIATION

